**AEON SPECIALIZED BANK (CAMBODIA) PLC.**

**"Get KHR 20,000 Reward with AEON Wallet app"**

**Terms and Conditions**

**Definition:**

- The **"Promotion"** refers to **"Get KHR 20,000 Reward with AEON Wallet app",** organized by AEON SPB in accordance with these Terms and Conditions.
- **"AEON SPB"** refers to AEON SPECIALIZED BANK (CAMBODIA) PLC.
- **"Eligible Customer"** refers to a customer who has never previously registered for the AEON Wallet App and meets all requirements set out in these Terms and Conditions. (Excluding employees of AEON SPB).
- "**Eligible locations** refers to the following designated AEON SPB branches located at AEON Malls:
  - AEON Mall Phnom Penh Branch
  - AEON Mall Sen Sok Branch
  - AEON Mall Mean Chey Branch

**Promotion Period:**

**The Promotion will run from 20 November 2026 to 31 December 2026, ("Promotion Period")** including public holidays, or may be extended, modified, suspended, or terminated at the sole and absolute discretion of **AEON** SPB without prior notice.

**Promotion Offer:**

Eligible Customers who successfully register for the AEON Wallet App and complete Full KYC verification at a designated AEON SPB branch during the Promotion Period will receive a KHR 20,000 reward, subject to the Promotion Terms and Conditions.

**Promotion Conditions:**

- This Promotion is exclusively available to new customers who have never previously registered for the AEON Wallet App. (excluding employees of AEON SPB and AEON Group Companies).
- Eligible Customers must successfully complete AEON Wallet registration and Full KYC (Know Your Customer) verification at one of the Eligible Locations during the Promotion Period.
- Each Eligible Customer who successfully completes AEON Wallet registration and Full KYC verification will receive a KHR 20,000 reward, which will be credited directly to their AEON Wallet account.
- Reward will be credited to the Eligible Customer's AEON Wallet account according to the following schedule, subject to successful verification of the customer's eligibility and completion of the required approval and processing procedures:
  - Customers who successfully complete Full KYC verification will receive the cashback credited to their account on the following day. If the registration or verification is completed on a weekend or public holiday, the cashback will be credited on the next working day.
- Each Eligible Customer is entitled to receive the reward only once throughout the Promotion Period, regardless of the Eligible Location where the registration and verification are completed.
- The reward is available on a first-come, first-served basis, based on the order of successful AEON Wallet registrations, and is subject to the allocated Promotion budget. AEON SPB reserves the right to stop distributing the reward once the allocated Promotion budget has been fully utilized, even if the Promotion Period has not yet ended.
- Employees of AEON Specialized Bank (Cambodia) PLC and its AEON Group Companies are not eligible to participate in this Promotion.

- Customers must provide accurate and complete information and comply with the Bank's applicable registration and KYC requirements. AEON SPB reserves the right to reject any application or reward entitlement if duplicate registration, inaccurate information, fraudulent activity, or any violation of the Promotion requirements is identified.
- AEON SPB reserves the right to modify, suspend, or terminate the Promotion or amend these Terms and Conditions without prior notice.

**Disqualification:**

**AEON SPB** reserves the absolute right to **disqualify the participation of any Eligible Customer** for the purpose of this **Promotion** without prior notice in the event:

(a) The Eligible Customer's AEON Wallet account is suspended, blocked, or terminated during the Promotion Period in accordance with the. AEON Wallet Terms and Conditions; or

(b) The Eligible Customer has provided false, inaccurate, or misleading information during the registration or Full KYC verification process; or

(c) The Eligible Customer is found to have engaged in any fraudulent activity, duplicate registration, or misuse of the Promotion; or

(d) The Eligible Customer breaches any of the Terms and Conditions stipulated herein; or

**Liability:**

**AEON SPB** shall not be liable for any loss, damage, or claims of any nature suffered by any Eligible Customer arising from or in connection with participation in **this Promotion**, including but not limited to any direct, indirect, incidental, consequential, exemplary, punitive, or special damages, loss of income, profits, or goodwill, or **AEON SPB** exercising its rights under these Terms and Conditions, except to the extent prohibited by applicable laws and regulations.

**Other Conditions:**

a) All decisions made by AEON SPB regarding matters relating to this Promotion shall be final and binding. No further correspondence or disputes regarding such decisions shall be entertained. These Terms and Conditions shall be governed by and construed in accordance with the applicable laws and regulations of the Kingdom of Cambodia.

**b).** By participating in this **Promotion**, all Eligible Customers acknowledge that they have read, understood, and agreed to these Terms and Conditions. **AEON SPB** reserves the right to suspend, terminate, or cancel this **Promotion** at any time, without providing any reason or prior notice to Eligible Customers. Any updates or announcements regarding this Promotion may be published on the **AEON SPB** website: **www.aeon.com.kh**

a) For any assistance and/or feedback related to **this Promotion**, AEON Customer can contact our hotline of **AEON SPB** by calling 023/070/078 988 555.